

Polar Hygienic Finishes

10 Year Material Warranty

Polar Hygienic Finishes hereby warrants that for a period of 10 years all products within the Polarex range will comply in service with the performance of the individual product specification.

Conditions Of Warranty

1. The warranty period is ten years from the original date of purchase of Polarex products
2. The warranty covers the quality of the Polarex products as delivered in accordance with the following conditions:
 - 2.1 The Polarex products should be stored, handled, transported, used, cleaned, machined, and installed in accordance with the manufacturer's instructions
 - 2.2 The warranty does not cover any failure attributable to causes not usually associated with the normal use of Polarex products and in particular does not apply to harm caused by chemical agent, cleaning fluids, unsuitable sealants or decorative materials
 - 2.3 The warranty does not cover Polarex products that have been exposed to corrosive materials and environments
 - 2.4 This warranty does not cover the Polarex products that have been exposed to artificial light sources emitting intense amounts of UVB or higher energy radiation
3. Polar Hygienic Finishes shall have no liability under any circumstances for the cost of removal of defective Polarex products, or the installation of the replacement Polarex products, or for an consequential or incidental damage, loss or expenses of any kind whatsoever, including but not limited to injury to persons or property, loss of the use of the products, loss of profits, loss of good will, claims by clients of the customer (initial purchaser).
4. This warranty does not cover damage or failure by misuse, abuse or negligence, nor does it apply to Polarex products upon which repairs or alterations have been made other than by an authorized representative of Polar Hygienic Finishes.
5. In order to make claim under this warranty, the customer shall produce a written notice accompanied by the original invoice from a seller showing the name and address, date of purchase, full product type quantity to Polar Hygienic Finishes within 30 days of discovery such defect or failure. Polar Hygienic Finishes must be permitted without delay to inspect the defect and its potential causes on site or to have another party do so on Polar Hygienic Finishes behalf.
6. In case all term and other conditions hereof are fulfilled in such that the customer has a valid claim, Polar Hygienic Finishes will replace the defective products. If the equivalent materials is no longer manufactured or supplied, the customer will receive a refund of the original purchase price. No other or further rights or claims of any kind can be hereunder.